

June 19, 2020

Dear Residents and Family Members of Tealwood Senior Living Communities,

Recently, new guidance has been issued by the Minnesota Department of Health, and we are happy to let you know that we now have the ability to further facilitate family and friend visitations with our residents. We have been eagerly awaiting this and know you have been, too. Your patience is very much appreciated as we continue to battle the COVID-19 virus and move forward with fewer restrictions.

In support of these new guidelines, our community has developed plans which include:

Outdoor Visits: In time for Father's Day! Provided the weather is accommodating, residents and families can visit outdoors at our community. Each community will communicate the number of family members that can attend at one time based on space. The six (6) foot distancing must be adhered to, as well as masks for both residents and families. Please, as hard as it may be after all these months, no touching, hugging, physical contact, or passing of objects. We know these rules are limiting, but we are moving in the right direction!

Window Visits: We have a plan in place to keep residents and visitors as safe as possible, by allowing a visit through an open window. Again the distancing and face mask rules apply, but we are diligently trying to be creative to allow you to visit with your family member!

Salon/Barber Services: The plan to open Salon services varies by community, please contact the Executive Director for specifics.

We will try to accommodate as many visits as possible, but any visit must be arranged in advance. Please remember we must still comply with the social distancing and face mask requirements. Please consider if this type of visit is appropriate for your family member. We will be happy to discuss if you have a question. We are required to actively screen, which includes a temperature check and a quick survey. If you are not feeling well, please do not visit until you are feeling better.

We are committed to continuing to do the work to protect the health of your loved ones and we are excited to progress in these steps to relaxing restrictions. We understand that this process can be excruciatingly slow, but we remain committed to protecting our residents, employees, and you!

We recognize the importance of staying connected and socialization. We will begin to offer a safe, outdoor dining option for our residents. More information to come soon!

We appreciate your support and help in keeping yourself and everyone around us safer.

For COVID-19 updates, please refer to our website at: twsl.com

To schedule any visits please contact your community Executive Director or refer to the communications you receive directly from them.

Kind Regards,

Your Tealwood Management Team